

# Privacy Policy

Effective Date: 11/01/2024

**Double Impact Logistics Inc.** ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy outlines how we collect, use, and protect your personal information. We recommend consulting with your legal counsel to ensure compliance with all applicable regulations.

## 1. Information We Collect

We may collect various types of personal information, including:

- **Personal Identifiers:** Name, email address, phone number, and physical address.
- **Usage Data:** Information on how you interact with our website (e.g., browsing history, search queries).
- **Technical Data:** IP address, browser type, operating system, and device details.

## 2. How We Use Your Information

The personal information we collect may be used for the following purposes:

- To provide and improve our services.
- To communicate with you, including sending SMS messages if you opt in.
- To personalize your experience on our website.
- To maintain website security and detect fraudulent activities.
- To comply with legal and regulatory obligations.

## 3. SMS Communication

If you provide your phone number and opt-in to receive SMS communications:

- You consent to receive SMS messages from us, including updates, promotions, and service-related information.
- **We do not share your phone number or SMS communication information with third parties or affiliates.**
- You can opt-out of receiving SMS messages at any time by replying "STOP" to any SMS message or contacting us directly.

## 4. Sharing of Information

We do not sell or share your personal information with third parties or affiliates for their marketing purposes. Information may be shared only in the following scenarios:

- **Service Providers:** For necessary business functions such as SMS delivery, website hosting, and customer support.
- **Legal Requirements:** To comply with applicable laws, regulations, or legal processes.
- **Business Transfers:** In the event of a merger, acquisition, or sale of assets.

- SMS opt-in or phone numbers for the purpose of SMS are not being shared with any third party and affiliate company for marketing purposes

## **5. Cookies and Tracking Technologies**

Our website uses cookies and other tracking technologies to enhance user experience and analyze website usage. You can manage your cookie preferences through your browser settings.

## **6. Data Security**

We take reasonable measures to protect your personal information from unauthorized access, use, or disclosure.

## **7. Your Rights**

Depending on your location, you may have rights under privacy laws, including:

- Accessing the personal information we have about you.
- Requesting corrections to your personal information.
- Requesting the deletion of your personal information.

## **8. Third-Party Links**

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of these sites.

## **9. Changes to This Privacy Policy**

We may update this Privacy Policy periodically. The updated version will be posted on our website with a revised "Effective Date."

## **10. Contact Us**

If you have any questions or concerns about this Privacy Policy, please contact us at:

### **Double Impact Logistics Inc.**

680 E Algonquin Rd Apt 1313, Schaumburg, IL 60173

Email: [safetydepartment@doubleimpactlogistics.com](mailto:safetydepartment@doubleimpactlogistics.com)

Phone: ((310) 739-0827

## **SMS TERMS AND CONDITIONS**

### **1- SMS Consent Communication:**

The information (Phone Numbers) obtained as part of the SMS consent process will not be shared with third parties for marketing purposes.

## **2- Types of SMS Communications:**

If you have consented to receive text messages from [Company Name], you may receive messages related to the following (provide specific examples):

- Appointment reminders
- Follow-up messages
- Billing inquiries
- Promotions or offers (if applicable)

**Example:** *"Hello, Mr.Hicks just to remind about delivery appointment at 8am tomorrow. Reply STOP to opt out of SMS messaging at any time.."*

## **3- Message Frequency:**

Message frequency may vary depending on a service provided.

**Example:**

"Message frequency may vary. You may receive up to 2 SMS messages per week regarding your appointments or weather alert."

## **4- Potential Fees for SMS Messaging:**

Please note that standard message and data rates may apply, depending on your carrier's pricing plan. These fees may vary if the message is sent domestically or internationally.

## **5- Opt-In Method:**

You may opt-in to receive SMS messages from [Company Name] in the following ways:

- Verbally, during a conversation
- By submitting an online form
- By filling out a paper form

## **6- Opt-Out Method:**

You can opt out of receiving SMS messages at any time. To do so, simply reply "STOP" to any SMS message you receive. Alternatively, you can contact us directly to request removal from our messaging list.

## **7- Help:**

If you are experiencing any issues, you can reply with the keyword HELP. Or, you can get help directly from us at <https://doubleimpactlogistics.com> **Additional Options:**

- If you do not wish to receive SMS messages, you can choose not to check the SMS consent box on our forms.

**8- Standard Messaging Disclosures:**

- Message and data rates may apply.
- You can opt out at any time by texting "STOP."
- For assistance, text "HELP" or visit our page
- Message frequency may vary